

Role	Operator	Account Access	Accounting Global	Analysis	Callcenter	Callcenter Restricted
Description of the Role	all	analysis only, no configuration, read only, all actions apart from Internal Actions (Chargebacks)	analysis only, no configuration, read only, all actions apart from Internal Actions (Chargebacks) and Bankfile Processing	analysis only, no configuration, read only, all actions apart from Internal Actions (Chargebacks) and Bankfile Processing	analysis only, actions: RF and RV, only linear view, no sums, no export	analysis only, linear view only, no sums, no export, no actions
Aggregation View	X	X	X	X		
Transactions Sums	X	X	X	X		
Payment Analysis	X	X	X	X		
Chargeback Analysis	X	X	X	X		
Send Transactions in General	X	X	X		X	
Reversal and Refund	X	X	X		X	
Internal Actions e.g. Chargebacks 2)	X	X				
Batch-Processing	X	X				
Transaction Export	X	X	X	X		
Bankfile Processing	X	X				
User Full Account View		X				
Configuration Access	X					
Show Payment Tab	X	X	X	X	X	X
Show Wallet Tab	X	X	X			
Show Risk Management Tab	X	X	X			
Show All Tab	X	X	X			
Show Internal CB Fee	X	X				
Show External CB Fee	X	X				
Show/Edit Blacklist	X	X	X 1)			
Show Eterminal embedded in BIP	X	X	X		X 3)	

- 1) Can never be activation on channel level
- 2) Can only be sent on a transaction, who's merchant account is defined on login-entity or below
- 3) Only accessible via direct link for merchants